

# Ngā tūmahi o te Kaunihera

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## Council activities

This section outlines Council's activities and how they are funded.

To see the full detail of our activities, including performance targets, please refer to Council's Long Term Plan 2018-28.



## Ngā putanga o tō tātou hapori | Our community outcomes

These are the outcomes that were adopted as part of the LTP 2018-28. These are what Council believe our District needs to grow and succeed.



### Communities that are healthy, safe, connected and sustainable

Our aspiration is that communities have access to everything that they need to have a good quality of life. We have the freedom of opportunity and choice in the way that we live. We know our communities and can participate in all that they have to offer.

#### Whakatauki

He tina ki runga, he tāmōre ki raro.  
Contentment above, firmly rooted below. Those with good family foundation and grounding in their own culture and heritage will find satisfaction and contentment in life.



### Connected and engaged communities prepared for the unexpected

Our communities are aware, informed and well-equipped to be able to respond to an unexpected event. We are resilient and know that we can look to each other to get through whatever comes our way. This is our strength.

#### Whakatauki

Te toka tū moana.  
The boulder standing in the ocean. This refers to a chief or to a group of warriors being buffeted by opposing forces but standing firm.



### Proud, vibrant communities

Our communities celebrate who they are and where they live. We embrace and respect the diversity within our communities and take pride in our unique places and spaces. We are working together to achieve our aspirations.

#### Whakatauki

Te pā harakeke.  
A community of harakeke plants.



### Prosperous communities supported by a sustainable economy

Our communities are unlocking the potential of our district and are empowered to pursue opportunities. We are leveraging our valuable resources and producing quality products that will directly support our communities. Our communities are known for quality, for manaakitanga and for prosperity.

#### Whakatauki

He kūaka marangaranga, kōtahi te manu i tau ki te tāhuna, ka tau, ka tau, tau atu e.  
Godwits rise and flock together in the air, one bird comes down to land on the sandbank to feed, then another, then another and another. Emphasises the importance of combining group action with individual initiative and vice versa.



### A wisely managed and treasured environment that recognises the special role of tangata whenua as kaitiaki

Our natural resources are valued and are thriving. We are safeguarding them for the future and ensuring that they are being used sustainably. We are actively seeking balance in the environment to maintain its life-sustaining properties for everybody to enjoy.

#### Whakatauki

Whatungarongaro te tangata, toitu te whenua.  
As man disappears, the land remains.

## Te tuku ratonga | Service delivery

We provide a large number of services that keep our District operating and make it a great place to work, live and visit.

### What we do



#### Roading and Footpaths

The roading and footpaths activity aims to link our great places, keep communities connected, safe and active, and contribute to the sustainability and growth of the local economy.



#### Water Supply

Safe drinking water is essential to the health and well-being of our communities. Council is responsible for the treatment and distribution of water through its reticulated water schemes.



#### Wastewater

Council manages and maintains reticulated sewerage schemes and services for the treatment and disposal of waste. We also provide new schemes and sewer connections as required following Council decision and community agreement.



#### Stormwater

The main aim of the stormwater activity is to protect and preserve community safety and property, Council infrastructure and the environment from any harmful effects of rain and floods.



#### Solid Waste Management

Council provides solid waste refuse and recycling services to protect the health of our communities and environment.



#### District Facilities

Council manages many facilities available for public use, such as playgrounds, parks and reserves, sportsfields, public toilets, visitor destinations and town centres.



#### Customer Services

Connecting with our communities and providing excellent customer service is important to Council.



#### Environmental Management

Council has responsibilities under legislation to safeguard public health, safety, and welfare.



#### Strategic Planning and Policy

Our District's future needs must be guided by a strategic vision and managed by a range of tools such as policies, bylaw and plans, many of which are statutory requirements.



#### Governance and Strategic Administration

Elected representatives form the governance function of Council. They are provided with guidance and support, assisting them to carry out their legislative responsibilities and make informed decisions on behalf of our communities.

By providing these services we are helping to build strong, resilient, self-sufficient communities, creating great places and supporting our people

### Measuring our service performance

In Council's LTP 2018-28, we outline a service performance framework. Performance against measures are reported to Council and the community throughout the year and are included in the Annual Report which is published in October each year.

For more detail on our performance measures, please read our LTP 2018-28.

## Ngā kaupapa haupū rawa | Capital works programme

	LTP 2019/20 \$000s	AP 2019/20 \$000s
<b>Roading and Footpaths</b>		
<b>New works (levels of service)</b>		
Footpaths – BOI-Whangaroa	153	153
Footpaths – Kaikohe-Hokianga	153	153
Footpaths – Te Hiku	153	153
Lighting improvements	13	13
Low cost / low risk improvements	2,173	1,809
Low cost / low risk improvements – Waipapa	1,500	696
Panguru Road – raising	204	204
Preventative maintenance	1,161	1,163
Unsubsidised roading sealing	1,020	3,022
<b>Total new works</b>	<b>6,530</b>	<b>7,367</b>
<b>Renewals</b>		
Drainage renewals	1,637	1,640
Ferry renewals	337	337
Footpath renewals – BOI-Whangaroa	223	224
Footpath renewals – Kaikohe-Hokianga	117	210
Footpath renewals – Te Hiku	153	153
Low cost / low risk improvements	3,570	3,577
New stock effluent disposal stations	51	51
Sealed roads – pavement	3,682	3,689
Sealed roads – resurfacing	4,468	4,476
Structure components	1,193	1,196
Traffic services renewals	510	511
Unsealed roads – metalling	3,961	3,968
<b>Total renewals</b>	<b>19,902</b>	<b>20,033</b>
<b>Total capital works for Roothing and Footpaths</b>	<b>26,432</b>	<b>27,400</b>

1 Low cost / low risk improvements is an NZTA category of works costing less than \$1 million, including traffic management, bridge approach sealing, lighting improvements, traffic signage and markings, guard railing and some walking and cycling facilities.

2 Structures component replacement is an NZTA category of works relating to replacing the components of bridges, retaining structures, guard rails, tunnels, stock access structures, some footpaths and pedestrian assets.

### Water Supply

#### New works (levels of service)

Chlorinator – District-wide	22	22
Fireflow upgrades – Fairlie Crescent, Opononi	20	-
Fireflow upgrades – Mill Lane, Kerikeri	306	307
Fireflow upgrades – Southern area, Okaihau	225	-
Fireflow upgrades – Watea, Paihia	174	175
Zonal monitoring meters – Kaitaia	-	150
Mains upgrade – Kemp Road, Kerikeri	92	92
Mains upgrade – Landing Road Bridge, Kerikeri	31	31
Minor capital works	306	307
New water source – Opononi	888	941
Reservoir pump upgrade – Te Maire, Kaitaia	82	-
Resource consent – Kawakawa	-	57
Reticulation – Mawson Avenue, Kerikeri	-	153

	LTP 2019/20 \$000s	AP 2019/20 \$000s
Treatment plant backwash pump relocation – Kaitaia	77	-
Treatment plant backwash tank upgrade – Kerikeri	102	102
Water source upgrade – Waioitemarama, Opononi	95	-
Water take consent – Russell	10	12
<b>Total new works</b>	<b>2,431</b>	<b>2,348</b>
<b>Renewals</b>		
Resource consent renewals – Kerikeri	58	47
Reticulation renewals – Kaikohe	133	133
Reticulation renewals – Kaitaia	138	138
Reticulation renewals – Kawakawa	190	190
Reticulation renewals – Kerikeri	138	138
Reticulation renewals – Opononi	112	112
Reticulation renewals – Paihia	168	169
Reticulation renewals – Rawene	46	46
Scheduled renewals – Kaikohe	117	-
Scheduled renewals – Kaitaia	25	-
Scheduled renewals – Kerikeri	23	-
Scheduled renewals – Okaihau	29	-
Scheduled renewals – Opononi	63	63
Scheduled renewals – Paihia	35	35
Telemetry renewals – District-wide	160	-
Treatment plant renewals – Kaikohe	46	46
Treatment plant renewals – Kerikeri	-	159
Water source renewals – Okaihau	-	82
Water source renewals – Paihia	54	-
<b>Total renewals</b>	<b>1,534</b>	<b>1,359</b>
<b>Total capital works for Water Supply</b>	<b>3,965</b>	<b>3,707</b>

## Wastewater

### New works (levels of service)

Disposal field – Kerikeri	306	-
Minor capital works	459	460
Odour control – Bush Point Road, Cable Bay	-	31
Odour control – Leslie Road, Cable Bay	-	31
Overflow improvements – Kaitaia	255	358
Pump station 1 upgrade – Paihia	150	-
Reduction of wastewater overflows Part A – Kaitaia	58	-
Resource consent – East Coast	41	41
Reticulation – Grundy Street, Rawene	-	77
Reticulation unserved properties – Rawene	102	-
Sludge management / disposal	2,040	2,044
Treatment plant implement shed – Kaeo	15	-
Treatment plant power supply – Paihia	-	396
Treatment plant upgrades – District-wide	13	13
Treatment plant upgrades – Paihia	-	3,535
Upgrades to meet resource consent – East Coast	686	687
<b>Total new works</b>	<b>4,125</b>	<b>7,672</b>

	LTP 2019/20 \$000s	AP 2019/20 \$000s
<b>Renewals</b>		
Pump station renewals – Kerikeri	82	82
Pump station renewals – Whatuwhiwhi	51	-
Resource consent renewals – East Coast	102	102
Resource consent renewals – Opononi	22	22
Reticulation renewals – Kaikohe	245	245
Reticulation renewals – Kawakawa	269	322
Scheduled renewals – District-wide	50	-
Scheduled renewals – East Coast	11	11
Scheduled renewals – Kaitaia	730	-
Scheduled renewals – Kerikeri	141	142
Scheduled renewals – Kohukohu	76	-
Scheduled renewals – Opononi	40	40
Scheduled renewals – Whangaroa	10	10
Scheduled renewals – Whatuwhiwhi	50	50
Telemetry renewals – District-wide	226	227
Treatment plant renewals – Hihi	1,417	511
<b>Total renewals</b>	<b>3,524</b>	<b>1,766</b>

<b>Total capital works for Wastewater</b>	<b>7,649</b>	<b>9,437</b>
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## Stormwater

### New works (levels of service)

Disposal field – Kerikeri	-	307
Improvements – Pembroke Street, Moerewa	230	230
Improvements – Reed Street, Moerewa	128	128
Minor works – District-wide	612	613
Stormwater floodgates	31	31
Stormwater lines – Robertson Street, Russell	-	22
Stormwater lines – Commerce Street, Kaitaia	343	343
Stormwater lines – Station Road, Kaikohe	612	-
<b>Total new works</b>	<b>1,954</b>	<b>1,674</b>

### Renewals

Floodgate renewals – District-wide	51	51
Stormwater line renewals – Opononi	51	51
<b>Total renewals</b>	<b>102</b>	<b>102</b>

<b>Total capital works for Stormwater</b>	<b>2,056</b>	<b>1,776</b>
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## Solid Waste Management

### New works (levels of service)

Recycling station – Whangaroa	61	61
Transfer station improvements – BOI-Whangaroa	26	26
Transfer station improvements – Kaikohe-Hokianga	26	26
Transfer station improvements – Te Hiku	26	26
<b>Total new works</b>	<b>138</b>	<b>138</b>

	LTP 2019/20 \$000s	AP 2019/20 \$000s
<b>Renewals</b>		
Landfill renewals – Russell	1	1
Recycling centre renewals – Rawhiti	2	2
Transfer station renewals – Ahipara	34	-
Transfer station renewals – Awanui	40	24
Transfer station renewals – District-wide	1	1
Transfer station renewals – Houhora	61	61
Transfer station renewals – Kaikohe	76	77
Transfer station renewals – Kaitaia	62	62
Transfer station renewals – Kohukohu	13	9
Transfer station renewals – Opononi	24	24
Transfer station renewals – Panguru	39	7
Transfer station renewals – Russell	28	28
Transfer station renewals – Te Kao	21	21
Transfer station renewals – Whangae	27	27
Transfer station renewals – Whatuwhiwhi	10	10
Weighbridge renewals – Kaitaia	100	100
<b>Total renewals</b>	<b>541</b>	<b>455</b>

<b>Total capital works for Solid Waste Management</b>	<b>679</b>	<b>593</b>
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<b>District Facilities</b>		
<b>New works (levels of service)</b>		
Accessible carparks – BOI-Whangaroa	6	6
Accessible carparks – Kaikohe-Hokianga	6	6
Accessible carparks – Te Hiku	6	6
Amenity lighting – BOI-Whangaroa	17	17
Amenity lighting – Kaikohe-Hokianga	17	17
Amenity lighting – Te Hiku	17	17
Boardwalk extension – Mangonui	-	102
BOI land purchase for sportsgrounds	3,134	3,140
Carpark – Chapel Street, Russell	22	-
Centennial Park works, Kaitaia	177	178
Cross wind runway – Kaitaia Airport	110	110
Disability access improvements – Kaikohe-Hokianga	11	11
Disability access improvements – Te Hiku	11	11
Disability access – BOI-Whangaroa	28	28
Disability access – Kaikohe-Hokianga	28	28
Disability access – Te Hiku	28	28
Lindvart Park pavilion – Kaikohe	-	100
Lindvart Park pavillion – Kaikohe	100	-
Maritime facilities boat ramp parking – Rangitane	-	110
Maritime facilities – minor upgrades	45	45
Maritime facilities – Windsor Landing	-	609
Maritime facilities – Taipa	-	57
Netball court clubroom relocation – Kaitaia	-	268

	LTP 2019/20 \$000s	AP 2019/20 \$000s
Park extension – Te Hononga, Kawakawa	-	177
Squash club relocation – Kerikeri	-	100
Public toilet – i-SITE, Opononi	-	126
Public toilet – Mitimiti	-	114
Public toilet – Waitangi Boat Ramp	-	123
Public toilet – Bush Walk, Waitangi	-	92
Public toilet – Kaitaia Airport	53	-
Public toilet – Memorial Park, Kaikohe	169	169
Sportsfields and courts upgrade – Maromaku / Towai	-	222
Sportsfields – Pukenui	58	411
Streetscape upgrade – Kaikohe	55	55
Town beautification – BOI-Whangaroa	51	51
Town beautification – Kaikohe-Hokianga	51	51
Town beautification – Te Hiku	51	51
Walking track upgrades – District-wide	102	-
<b>Total new works</b>	<b>4,352</b>	<b>6,635</b>
<b>Renewals</b>		
Airport renewals – Kaitaia	141	272
Amenity lighting – BOI-Whangaroa	25	10
Amenity lighting – Kaikohe-Hokianga	3	3
Amenity lighting – Te Hiku	18	10
Bins, benches, bollards, signs and tables – BOI-Whangaroa	102	51
Bins, benches, bollards, signs and tables – Kaikohe-Hokianga	41	10
Bins, benches, bollards, signs and tables – Te Hiku	71	41
Building renewals – Taheke community centre	243	-
Carpark renewals – Commercial Street, Kawakawa	1	1
Carpark renewals – Te Hononga, Kawakawa	80	80
Cemetery renewals – Kaeo	6	-
Cemetery renewals – Kohukohu	5	-
Cemetery renewals – Russell	10	-
Civil Defence – renewals	-	37
Community building renewals – Kohukohu Library	-	2
Hall renewals – Herekino	74	-
Hall renewals – Rawene	100	-
Hall renewals – Taheke	283	283
Hall renewals – Taipa	135	-
Hall renewals – Totara North	37	-
Hall renewals – Whangaroa	-	64
Housing for Elderly – Ahipara	7	7
Housing for Elderly – Awanui	20	20
Housing for Elderly – Horeke	11	3
Housing for Elderly – Kaikohe	39	39
Housing for Elderly – Kaitaia	56	57
Housing for Elderly – Kawakawa	6	6
Housing for Elderly – Kerikeri	7	7
Housing for Elderly – Kohukohu	7	7
Housing for Elderly – Opononi	148	108

	LTP 2019/20 \$000s	AP 2019/20 \$000s
Housing for Elderly – Rawene	144	144
Housing for Elderly – Waima	4	4
Lindvart Park renewals – Kaikohe	548	-
Maritime renewals – Kerikeri	22	22
Maritime renewals – Mangonui	154	154
Maritime renewals – Omapere	-	41
Maritime renewals – Opononi	1	31
Maritime renewals – Rawene	130	130
Maritime renewals – Russell	1	-
Maritime renewals – Taipa	6	-
Maritime renewals – Totara North	43	43
Maritime renewals – Whangaroa	187	267
Parks and reserves renewals – Coopers Beach	54	-
Parks and reserves renewals – Eastern	23	-
Parks and reserves renewals – Haruru Falls	16	24
Parks and reserves renewals – Hihi	22	22
Parks and reserves renewals – Kaikohe	12	12
Parks and reserves renewals – Kaikohe-Hokianga	21	6
Parks and reserves renewals – Kaitaia	214	171
Parks and reserves renewals – Kawakawa	19	19
Parks and reserves renewals – Kerikeri	338	727
Parks and reserves renewals – Okaihau	16	16
Parks and reserves renewals – Paihia	67	67
Parks and reserves renewals – Rawene	34	34
Parks and reserves renewals – Russell	84	85
Parks and reserves renewals – Te Hiku	21	7
Parks and reserves renewals – Whangaroa	14	14
Parks and reserves minor renewals – BOI-Whangaroa	61	35
Public toilet – Centennial Park, Kaitaia	36	36
Public toilet – Hundertwasser	-	66
Public toilet – Mangamuka	27	27
Public toilet – Opito Bay	103	103
Public toilet – Opuā	20	-
Public toilet – Tapeka	4	-
Public toilet – Taupo Bay	26	26
Public toilet – Tauranga Bay	36	-
Public toilet – Te Haumi, Paihia	22	-
Public toilet – Waiotaraire Reserve, Whatuwhiwhi	25	-
Sportsfields and courts renewals – Maromaku / Towai	-	157
Swingbridge – Broadwood	-	102
<b>Total renewals</b>	<b>4,230</b>	<b>3,711</b>
<b>Total capital works for District Facilities</b>	<b>8,582</b>	<b>10,346</b>

	LTP 2019/20 \$000s	AP 2019/20 \$000s
<b>Customer Services</b>		
<b>New works (levels of service)</b>		
Kerikeri Library HVAC	-	180
Library eBooks	27	27
Library eResources	27	27
Library relocation – Te Hononga, Kawakawa	-	291
Mobile libraries	20	20
<b>Total new works</b>	<b>74</b>	<b>545</b>
<b>Renewals</b>		
Civic buildings – Kaitaia	107	-
Civil Defence – renewals	37	-
Information centre renewals – Opononi	14	14
Information centre renewals – Paihia	3	3
Library eBooks	17	17
Library relocation – Te Hononga, Kawakawa	194	105
Library technology	2	2
Old information centre renewals – Kaitaia	-	76
Pioneer House renewals – Kaitaia	-	25
Scheduled library renewals – District-wide	224	225
Scheduled renewals – Kaikohe Library	604	606
Scheduled renewals – Kaitaia Library	18	18
Scheduled renewals – Proctor Library, Kerikeri	12	-
Service centre renewals – Rawene	86	86
<b>Total renewals</b>	<b>1,318</b>	<b>1,177</b>
<b>Total capital works for Customer Services</b>	<b>1,392</b>	<b>1,723</b>
<b>Environmental Management</b>		
<b>New works (levels of service)</b>		
Dog pound – Kaikohe	-	2,093
<b>Total new works</b>	<b>-</b>	<b>2,093</b>
<b>Total capital works for Environmental Management</b>	<b>-</b>	<b>2,093</b>
<b>Governance and Strategic Administration</b>		
<b>New works (levels of service)</b>		
Asset management hardware and software	41	41
Asset Management System	179	616
Field mobility	23	23
ICT – activity based working	-	51
ICT – security	-	37
Online services	194	194
Service Centre upgrades – Kaikohe	5,000	4,000
Vehicle tracking (GPS)	183	184
<b>Total new works</b>	<b>5,619</b>	<b>5,146</b>

	LTP 2019/20 \$000s	AP 2019/20 \$000s
<b>Renewals</b>		
Audio visual / video conferencing renewals	27	27
EDRMS renewals	645	-
ICT – network renewals	-	51
Infrastructure software renewals	-	39
Office equipment renewals	80	80
Other scheduled renewals	293	294
Peripheral renewals	12	35
Pool vehicles	696	698
Server renewals	5	5
Service centre renewals – Kaikohe	218	268
Telephony renewals	53	74
<b>Total renewals</b>	<b>2,029</b>	<b>1,572</b>
<b>Total capital works for Governance and Strategic Administration</b>	<b>7,648</b>	<b>6,718</b>
<b>Total capital works programme</b>		<b>63,793</b>

## Summary prospective funding impact statement

### Whole of Council

LTP 2018/19 \$000s		LTP 2019/20 \$000s	AP 2019/20 \$000s
<b>Sources of operational funding</b>			
55,541	General rates, uniform annual general charges, rates penalties	56,920	58,313
31,149	Targeted rates	33,274	31,289
9,396	Subsidies and grants for operating purposes	9,710	10,020
15,749	Fees, charges, and targeted rates for water supply	15,910	16,101
1,052	Interest & dividends from investments	1,058	1,370
977	Local authority fuel tax, fines, infringement fees and other receipts	980	1,052
<b>113,865</b>	<b>Total operating funding</b>	<b>117,853</b>	<b>118,146</b>
<b>Applications of operating funding</b>			
86,708	Payments to staff and suppliers	86,792	89,863
2,594	Finance costs	3,794	2,253
-	- Overheads applied	-	-
-	- Internal charges and overheads applied	-	-
-	- Other operating funding applications	-	-
<b>89,301</b>	<b>Total applications of operating funds</b>	<b>90,586</b>	<b>92,117</b>
<b>24,563</b>	<b>Surplus (deficit) of operating funding</b>	<b>27,266</b>	<b>26,029</b>
<b>Sources of capital funding</b>			
21,566	Subsidies and grants for capital expenditure	15,941	15,197
-	- Development, financial and other contributions	-	-
18,235	Increase (decrease) in debt	24,886	26,016
-	- Gross proceeds from sale of assets	-	-
86	Lump sum contributions	-	-
<b>39,886</b>	<b>Total sources of capital funding</b>	<b>40,828</b>	<b>41,213</b>
<b>Applications of capital funding</b>			
<b>Capital expenditure</b>			
-	- to meet additional demand	-	-
32,725	- to improve the level of service	25,223	33,618
29,754	- to replace existing assets	33,181	30,175
(4,029)	Increase (decrease) in reserves	9,690	3,449
6,000	Increase (decrease) in investments	-	-
<b>64,449</b>	<b>Total applications of capital funding</b>	<b>68,094</b>	<b>67,242</b>
<b>(24,563)</b>	<b>Surplus (deficit) of capital funding</b>	<b>(27,266)</b>	<b>(26,029)</b>
-	<b>Funding balance</b>	-	-



## 1. Ngā rori me ngā āra hikoi | Roading and Footpaths

### Prospective funding impact statement

LTP 2018/19 \$000s		LTP 2019/20 \$000s	AP 2019/20 \$000s
<b>Sources of operational funding</b>			
12,086	General rates, uniform annual general charges, rates penalties	13,193	12,491
5,548	Targeted rates	5,681	5,115
9,358	Subsidies and grants for operating purposes	9,672	9,981
689	Fees, charges, and targeted rates for water supply	689	689
2	Internal charges and overheads recovered	2	2
600	Local authority fuel tax, fines, infringement fees and other receipts	600	600
<b>28,282</b>	<b>Total operating funding</b>	<b>29,837</b>	<b>28,879</b>
<b>Applications of operating funding</b>			
20,576	Payments to staff and suppliers	21,839	21,887
769	Finance costs	845	766
(926)	Internal charges and overheads applied	(935)	(1,268)
-	Other operating funding applications	-	-
<b>20,419</b>	<b>Total applications of operating funds</b>	<b>21,749</b>	<b>21,384</b>
<b>7,864</b>	<b>Surplus (deficit) of operating funding</b>	<b>8,088</b>	<b>7,494</b>
<b>Sources of capital funding</b>			
13,155	Subsidies and grants for capital expenditure	15,941	15,197
-	Development, financial and other contributions	-	-
1,277	Increase (decrease) in debt	1,778	3,443
-	Gross proceeds from sale of assets	-	-
86	Lump sum contributions	-	-
<b>14,517</b>	<b>Total sources of capital funding</b>	<b>17,720</b>	<b>18,640</b>
<b>Applications of capital funding</b>			
<b>Capital expenditure</b>			
-	- to meet additional demand	-	-
5,207	- to improve the level of service	6,530	7,367
17,122	- to replace existing assets	19,902	20,033
51	Increase (decrease) in reserves	(624)	(1,266)
-	Increase (decrease) in investments	-	-
<b>22,381</b>	<b>Total applications of capital funding</b>	<b>25,808</b>	<b>26,134</b>
<b>(7,864)</b>	<b>Surplus (deficit) of capital funding</b>	<b>(8,088)</b>	<b>(7,494)</b>
-	<b>Funding balance</b>	-	-



## 2. Ngā wai tuku | Water Supply

### Prospective funding impact statement

LTP 2018/19 \$000s		LTP 2019/20 \$000s	AP 2019/20 \$000s
<b>Sources of operational funding</b>			
225	General rates, uniform annual general charges, rates penalties	225	225
2,662	Targeted rates	2,863	3,097
	- Subsidies and grants for operating purposes	-	-
5,789	Fees, charges, and targeted rates for water supply	5,858	5,893
	- Internal charges and overheads recovered	-	-
	- Local authority fuel tax, fines, infringement fees and other receipts	-	-
<b>8,676</b>	<b>Total operating funding</b>	<b>8,946</b>	<b>9,216</b>
<b>Applications of operating funding</b>			
4,524	Payments to staff and suppliers	4,540	4,836
403	Finance costs	498	409
1,337	Internal charges and overheads applied	1,356	1,388
	- Other operating funding applications	-	-
<b>6,264</b>	<b>Total applications of operating funds</b>	<b>6,394</b>	<b>6,633</b>
<b>2,412</b>	<b>Surplus (deficit) of operating funding</b>	<b>2,552</b>	<b>2,582</b>
<b>Sources of capital funding</b>			
1,875	Subsidies and grants for capital expenditure	-	-
	- Development, financial and other contributions	-	-
1,987	Increase (decrease) in debt	1,552	1,782
	- Gross proceeds from sale of assets	-	-
	- Lump sum contributions	-	-
<b>3,862</b>	<b>Total sources of capital funding</b>	<b>1,552</b>	<b>1,782</b>
<b>Applications of capital funding</b>			
<b>Capital expenditure</b>			
	- to meet additional demand	-	-
4,435	- to improve the level of service	2,431	2,348
2,161	- to replace existing assets	1,534	1,359
(322)	Increase (decrease) in reserves	139	658
	- Increase (decrease) in investments	-	-
<b>6,274</b>	<b>Total applications of capital funding</b>	<b>4,104</b>	<b>4,365</b>
<b>(2,412)</b>	<b>Surplus (deficit) of capital funding</b>	<b>(2,552)</b>	<b>(2,582)</b>
	<b>- Funding balance</b>	<b>-</b>	<b>-</b>



### 3. Wai pakopako | Wastewater

#### Prospective funding impact statement

LTP 2018/19 \$000s		LTP 2019/20 \$000s	AP 2019/20 \$000s
<b>Sources of operational funding</b>			
320	General rates, uniform annual general charges, rates penalties	320	320
11,712	Targeted rates	13,343	11,872
-	- Subsidies and grants for operating purposes	-	-
242	Fees, charges, and targeted rates for water supply	242	288
-	- Internal charges and overheads recovered	-	-
-	- Local authority fuel tax, fines, infringement fees and other receipts	-	-
<b>12,274</b>	<b>Total operating funding</b>	<b>13,905</b>	<b>12,480</b>
<b>Applications of operating funding</b>			
7,477	Payments to staff and suppliers	6,537	6,258
1,043	Finance costs	1,893	1,047
1,546	Internal charges and overheads applied	1,564	1,624
-	- Other operating funding applications	-	-
<b>10,066</b>	<b>Total applications of operating funds</b>	<b>9,994</b>	<b>8,930</b>
<b>2,208</b>	<b>Surplus (deficit) of operating funding</b>	<b>3,911</b>	<b>3,550</b>
<b>Sources of capital funding</b>			
6,536	Subsidies and grants for capital expenditure	-	-
-	- Development, financial and other contributions	-	-
10,475	Increase (decrease) in debt	11,976	6,961
-	- Gross proceeds from sale of assets	-	-
-	- Lump sum contributions	-	-
<b>17,011</b>	<b>Total sources of capital funding</b>	<b>11,976</b>	<b>6,961</b>
<b>Applications of capital funding</b>			
<b>Capital expenditure</b>			
-	- to meet additional demand	-	-
16,418	- to improve the level of service	4,125	7,672
4,178	- to replace existing assets	3,524	1,766
(1,377)	Increase (decrease) in reserves	8,238	1,075
-	- Increase (decrease) in investments	-	-
<b>19,219</b>	<b>Total applications of capital funding</b>	<b>15,887</b>	<b>10,512</b>
<b>(2,208)</b>	<b>Surplus (deficit) of capital funding</b>	<b>(3,911)</b>	<b>(3,550)</b>
-	<b>Funding balance</b>	-	-



## 4. Wai āwhā | Stormwater

### Prospective funding impact statement

LTP 2018/19 \$000s		LTP 2019/20 \$000s	AP 2019/20 \$000s
<b>Sources of operational funding</b>			
3,594	General rates, uniform annual general charges, rates penalties	3,704	4,531
662	Targeted rates	657	652
	- Subsidies and grants for operating purposes	-	-
	- Fees, charges, and targeted rates for water supply	-	-
	- Internal charges and overheads recovered	-	-
	- Local authority fuel tax, fines, infringement fees and other receipts	-	-
<b>4,256</b>	<b>Total operating funding</b>	<b>4,361</b>	<b>5,183</b>
<b>Applications of operating funding</b>			
1,439	Payments to staff and suppliers	1,419	1,725
159	Finance costs	200	190
1,274	Internal charges and overheads applied	1,297	1,471
	- Other operating funding applications	-	-
<b>2,872</b>	<b>Total applications of operating funds</b>	<b>2,916</b>	<b>3,387</b>
<b>1,383</b>	<b>Surplus (deficit) of operating funding</b>	<b>1,445</b>	<b>1,796</b>
<b>Sources of capital funding</b>			
	- Subsidies and grants for capital expenditure	-	-
	- Development, financial and other contributions	-	-
848	Increase (decrease) in debt	1,512	1,270
	- Gross proceeds from sale of assets	-	-
	- Lump sum contributions	-	-
<b>848</b>	<b>Total sources of capital funding</b>	<b>1,512</b>	<b>1,270</b>
<b>Applications of capital funding</b>			
<b>Capital expenditure</b>			
	- - to meet additional demand	-	-
1,240	- to improve the level of service	1,954	1,674
50	- to replace existing assets	102	102
941	Increase (decrease) in reserves	901	1,291
	- Increase (decrease) in investments	-	-
<b>2,231</b>	<b>Total applications of capital funding</b>	<b>2,957</b>	<b>3,066</b>
<b>(1,383)</b>	<b>Surplus (deficit) of capital funding</b>	<b>(1,445)</b>	<b>(1,796)</b>
	<b>- Funding balance</b>	<b>-</b>	<b>-</b>



## 5. Mana Whakahaere Para | Solid Waste Management

### Prospective funding impact statement

LTP 2018/19 \$000s		LTP 2019/20 \$000s	AP 2019/20 \$000s
<b>Sources of operational funding</b>			
3,508	General rates, uniform annual general charges, rates penalties	3,618	4,245
-	- Targeted rates	-	-
-	- Subsidies and grants for operating purposes	-	-
1,755	Fees, charges, and targeted rates for water supply	1,745	1,185
-	- Internal charges and overheads recovered	-	-
220	Local authority fuel tax, fines, infringement fees and other receipts	220	220
<b>5,482</b>	<b>Total operating funding</b>	<b>5,583</b>	<b>5,649</b>
<b>Applications of operating funding</b>			
4,147	Payments to staff and suppliers	4,233	4,193
105	Finance costs	100	87
604	Internal charges and overheads applied	605	611
-	- Other operating funding applications	-	-
<b>4,856</b>	<b>Total applications of operating funds</b>	<b>4,938</b>	<b>4,891</b>
<b>626</b>	<b>Surplus (deficit) of operating funding</b>	<b>645</b>	<b>759</b>
<b>Sources of capital funding</b>			
-	- Subsidies and grants for capital expenditure	-	-
-	- Development, financial and other contributions	-	-
(180)	Increase (decrease) in debt	(193)	(193)
-	- Gross proceeds from sale of assets	-	-
-	- Lump sum contributions	-	-
<b>(180)</b>	<b>Total sources of capital funding</b>	<b>(193)</b>	<b>(193)</b>
<b>Applications of capital funding</b>			
<b>Capital expenditure</b>			
-	- to meet additional demand	-	-
147	- to improve the level of service	138	138
246	- to replace existing assets	542	456
53	Increase (decrease) in reserves	(227)	(28)
-	- Increase (decrease) in investments	-	-
<b>446</b>	<b>Total applications of capital funding</b>	<b>452</b>	<b>565</b>
<b>(626)</b>	<b>Surplus (deficit) of capital funding</b>	<b>(645)</b>	<b>(759)</b>
-	<b>Funding balance</b>	-	-



## 6. Ngā whakaurunga o te rohe | District Facilities

### Prospective funding impact statement

LTP 2018/19 \$000s		LTP 2019/20 \$000s	AP 2019/20 \$000s
<b>Sources of operational funding</b>			
3,633	General rates, uniform annual general charges, rates penalties	3,522	4,003
10,565	Targeted rates	10,730	10,552
-	- Subsidies and grants for operating purposes	-	-
1,324	Fees, charges, and targeted rates for water supply	1,329	1,242
12	Internal charges and overheads recovered	12	11
-	- Local authority fuel tax, fines, infringement fees and other receipts	-	105
<b>15,535</b>	<b>Total operating funding</b>	<b>15,594</b>	<b>15,913</b>
<b>Applications of operating funding</b>			
8,499	Payments to staff and suppliers	8,307	8,599
269	Finance costs	340	268
2,630	Internal charges and overheads applied	2,645	2,868
-	- Other operating funding applications	-	-
<b>11,398</b>	<b>Total applications of operating funds</b>	<b>11,292</b>	<b>11,735</b>
<b>4,136</b>	<b>Surplus (deficit) of operating funding</b>	<b>4,302</b>	<b>4,178</b>
<b>Sources of capital funding</b>			
-	- Subsidies and grants for capital expenditure	-	-
-	- Development, financial and other contributions	-	-
1,637	Increase (decrease) in debt	3,856	6,304
-	- Gross proceeds from sale of assets	-	-
-	- Lump sum contributions	-	-
<b>1,637</b>	<b>Total sources of capital funding</b>	<b>3,856</b>	<b>6,304</b>
<b>Applications of capital funding</b>			
<b>Capital expenditure</b>			
-	- to meet additional demand	-	-
1,932	- to improve the level of service	4,352	6,635
2,949	- to replace existing assets	4,230	3,711
893	Increase (decrease) in reserves	(424)	137
-	- Increase (decrease) in investments	-	-
<b>5,774</b>	<b>Total applications of capital funding</b>	<b>8,158</b>	<b>10,483</b>
<b>(4,136)</b>	<b>Surplus (deficit) of capital funding</b>	<b>(4,302)</b>	<b>(4,178)</b>
-	<b>Funding balance</b>	-	-



## 7. Wāhanga āwhina tangata | Customer Services

### Prospective funding impact statement

LTP 2018/19 \$000s		LTP 2019/20 \$000s	AP 2019/20 \$000s
<b>Sources of operational funding</b>			
10,481	General rates, uniform annual general charges, rates penalties	10,497	9,998
-	- Targeted rates	-	-
-	- Subsidies and grants for operating purposes	-	-
506	Fees, charges, and targeted rates for water supply	513	531
-	- Internal charges and overheads recovered	-	-
24	Local authority fuel tax, fines, infringement fees and other receipts	24	26
<b>11,012</b>	<b>Total operating funding</b>	<b>11,034</b>	<b>10,555</b>
<b>Applications of operating funding</b>			
5,493	Payments to staff and suppliers	5,466	5,466
286	Finance costs	272	244
3,595	Internal charges and overheads applied	3,634	3,188
-	- Other operating funding applications	-	-
<b>9,375</b>	<b>Total applications of operating funds</b>	<b>9,372</b>	<b>8,897</b>
<b>1,637</b>	<b>Surplus (deficit) of operating funding</b>	<b>1,662</b>	<b>1,657</b>
<b>Sources of capital funding</b>			
-	- Subsidies and grants for capital expenditure	-	-
-	- Development, financial and other contributions	-	-
(480)	Increase (decrease) in debt	(396)	(12)
-	- Gross proceeds from sale of assets	-	-
-	- Lump sum contributions	-	-
<b>(480)</b>	<b>Total sources of capital funding</b>	<b>(396)</b>	<b>(12)</b>
<b>Applications of capital funding</b>			
<b>Capital expenditure</b>			
-	- to meet additional demand	-	-
42	- to improve the level of service	74	545
466	- to replace existing assets	1,318	1,177
648	Increase (decrease) in reserves	(126)	(77)
-	- Increase (decrease) in investments	-	-
<b>1,156</b>	<b>Total applications of capital funding</b>	<b>1,266</b>	<b>1,646</b>
<b>(1,637)</b>	<b>Surplus (deficit) of capital funding</b>	<b>(1,662)</b>	<b>(1,657)</b>
-	<b>Funding balance</b>	-	-



## 8. Whakahaere Taiao | Environmental Management

### Prospective funding impact statement

LTP 2018/19 \$000s		LTP 2019/20 \$000s	AP 2019/20 \$000s
<b>Sources of operational funding</b>			
8,472	General rates, uniform annual general charges, rates penalties	8,413	8,870
-	- Targeted rates	-	-
-	- Subsidies and grants for operating purposes	-	-
4,508	Fees, charges, and targeted rates for water supply	4,598	5,272
8	Internal charges and overheads recovered	8	7
87	Local authority fuel tax, fines, infringement fees and other receipts	89	84
<b>13,076</b>	<b>Total operating funding</b>	<b>13,109</b>	<b>14,233</b>
<b>Applications of operating funding</b>			
8,672	Payments to staff and suppliers	8,553	9,770
6	Finance costs	35	12
4,055	Internal charges and overheads applied	4,149	4,131
-	- Other operating funding applications	-	-
<b>12,733</b>	<b>Total applications of operating funds</b>	<b>12,737</b>	<b>13,913</b>
<b>342</b>	<b>Surplus (deficit) of operating funding</b>	<b>372</b>	<b>320</b>
<b>Sources of capital funding</b>			
-	- Subsidies and grants for capital expenditure	-	-
-	- Development, financial and other contributions	-	-
666	Increase (decrease) in debt	(46)	2,073
-	- Gross proceeds from sale of assets	-	-
-	- Lump sum contributions	-	-
<b>666</b>	<b>Total sources of capital funding</b>	<b>(46)</b>	<b>2,073</b>
<b>Applications of capital funding</b>			
<b>Capital expenditure</b>			
-	- to meet additional demand	-	-
678	- to improve the level of service	-	2,093
13	- to replace existing assets	-	-
317	Increase (decrease) in reserves	326	300
-	- Increase (decrease) in investments	-	-
<b>1,009</b>	<b>Total applications of capital funding</b>	<b>326</b>	<b>2,393</b>
<b>(342)</b>	<b>Surplus (deficit) of capital funding</b>	<b>(372)</b>	<b>(320)</b>
-	<b>Funding balance</b>	-	-



## 9. Rautaki me ngā kaupapa here | Strategic Planning and Policy

### Prospective funding impact statement

LTP 2018/19 \$000s		LTP 2019/20 \$000s	AP 2019/20 \$000s
<b>Sources of operational funding</b>			
6,247	General rates, uniform annual general charges, rates penalties	6,316	7,193
-	- Targeted rates	-	-
-	- Subsidies and grants for operating purposes	-	-
-	- Fees, charges, and targeted rates for water supply	-	-
-	- Internal charges and overheads recovered	-	-
-	- Local authority fuel tax, fines, infringement fees and other receipts	-	75
<b>6,247</b>	<b>Total operating funding</b>	<b>6,316</b>	<b>7,268</b>
<b>Applications of operating funding</b>			
4,792	Payments to staff and suppliers	4,832	5,735
12	Finance costs	11	10
-	- Recoveries capital internal	-	-
1,402	Internal charges and overheads applied	1,432	1,481
-	- Other operating funding applications	-	-
<b>6,207</b>	<b>Total applications of operating funds</b>	<b>6,275</b>	<b>7,226</b>
<b>40</b>	<b>Surplus (deficit) of operating funding</b>	<b>41</b>	<b>42</b>
<b>Sources of capital funding</b>			
-	- Subsidies and grants for capital expenditure	-	-
-	- Development, financial and other contributions	-	-
(23)	Increase (decrease) in debt	(23)	(23)
-	- Gross proceeds from sale of assets	-	-
-	- Lump sum contributions	-	-
<b>(23)</b>	<b>Total sources of capital funding</b>	<b>(23)</b>	<b>(23)</b>
<b>Applications of capital funding</b>			
<b>Capital expenditure</b>			
-	- to meet additional demand	-	-
-	- to improve the level of service	-	-
-	- to replace existing assets	-	-
18	Increase (decrease) in reserves	19	19
-	- Increase (decrease) in investments	-	-
<b>18</b>	<b>Total applications of capital funding</b>	<b>19</b>	<b>19</b>
<b>(40)</b>	<b>Surplus (deficit) of capital funding</b>	<b>(41)</b>	<b>(42)</b>
-	<b>Funding balance</b>	-	-



## 10. Mana kāwanatanga | Governance and Strategic Administration

### Prospective funding impact statement

LTP 2018/19 \$000s		LTP 2019/20 \$000s	AP 2019/20 \$000s
<b>Sources of operational funding</b>			
6,976	General rates, uniform annual general charges, rates penalties	7,112	6,437
-	- Targeted rates	-	-
38	Subsidies and grants for operating purposes	38	38
936	Fees, charges, and targeted rates for water supply	936	1,001
24	Internal charges and overheads recovered	24	28
1,052	Local authority fuel tax, fines, infringement fees and other receipts	1,058	1,265
<b>9,026</b>	<b>Total operating funding</b>	<b>9,168</b>	<b>8,770</b>
<b>Applications of operating funding</b>			
21,089	Payments to staff and suppliers	21,067	21,394
(458)	Finance costs	(400)	(780)
(15,520)	Internal charges and overheads applied	(15,746)	(15,493)
-	- Other operating funding applications	-	-
<b>5,111</b>	<b>Total applications of operating funds</b>	<b>4,920</b>	<b>5,121</b>
<b>3,915</b>	<b>Surplus (deficit) of operating funding</b>	<b>4,248</b>	<b>3,649</b>
<b>Sources of capital funding</b>			
-	- Subsidies and grants for capital expenditure	-	-
-	- Development, financial and other contributions	-	-
2,027	Increase (decrease) in debt	4,870	4,410
-	- Gross proceeds from sale of assets	-	-
-	- Lump sum contributions	-	-
<b>2,027</b>	<b>Total sources of capital funding</b>	<b>4,870</b>	<b>4,410</b>
<b>Applications of capital funding</b>			
Capital expenditure			
-	- to meet additional demand	-	-
2,626	- to improve the level of service	5,619	5,146
2,568	- to replace existing assets	2,029	1,572
(5,251)	Increase (decrease) in reserves	1,469	1,342
6,000	Increase (decrease) in investments	-	-
<b>5,942</b>	<b>Total applications of capital funding</b>	<b>9,118</b>	<b>8,060</b>
<b>(3,915)</b>	<b>Surplus (deficit) of capital funding</b>	<b>(4,248)</b>	<b>(3,649)</b>
-	<b>Funding balance</b>	-	-

# Ngā whakahaere i raro i te mana o te kaunihera | Council controlled trading organisation

## Far North Holdings Limited

### Activity performance indicators

The performance measures and targets are set as part of FNHL Statement of Intent (SOI). The SOI is developed by Far North Holdings Limited in accordance with section 64(1) of the Local Government Act 2002. It represents the objectives, nature and scope of activities and performance targets by which FNHL will be measured. It covers the period from 1st July 2019 to 30 June 2022.

### Levels of service

Objective	How we'll measure performance	Latest results: 2017/18	2019/20	2020/21	2021/22
Engage in successful commercial transactions	Growth in shareholder value	Achieved. Shareholders funds increased by \$2.61 million	Shareholders' funds increase by \$1.12m, after payment of dividend	Shareholders' funds increase by \$1.15m after payment of dividend	Shareholders' funds increase by \$1.125m, after payment of dividend
Effective financial management	Annual operating profit to exceed \$500,000	Operating profit before asset revaluation \$1.687 million	\$2.143 million	\$2.450 million	\$2.550 million
Provide a commercial return to FNDC	Dividend return to FNDC	Actual dividend paid \$843,000	Pay a minimum dividend of \$1.215 million for 2019/20	Pay a minimum dividend of \$1.340 million for the 2020/21	Pay minimum \$1.300 million for the 2021/22
To achieve a return on funds invested	Return on Investment (ROI) is higher than the average cost of borrowing on its commercial assets	ROI: 8.63% Average cost of borrowing: 4.53%	ROI 8.79% Average cost of borrowings 4.83%	ROI 9.18% Average cost of borrowings 4.85%	ROI 8.75% Average cost of borrowings 4.85%
Asset growth and development	Capital expenditure	\$9.103 million	\$7.086 million	\$2.015 million	\$1.000 million
Effective governance and financial control	Clean audit sign off each year from Audit NZ	Achieved	To achieve	To achieve	To achieve
	Annual board review with appointed Audit NZ representative	Not undertaken	To be held	To be held	To be held
	To remain within banking covenants	Achieved	To achieve	To achieve	To achieve
	Quarterly audit review by BDO	Achieved	To perform	To perform	To perform
	Board audit and finance committee meetings to be conducted semi-annually	14 May 2018	To be held	To be held	To be held

Council Controlled Organisation Initiatives:	How we'll measure performance	Latest results: 2017/18	2019/20	2020/21	2021/22
Ensure that the Bay of Islands Airport operates within regulatory requirements	CAA Certification	Achieved	To achieve	To achieve	To achieve

Non-financial performance objectives	How we'll measure performance	Latest results: 2017/18	2019/20	2020/21	2021/22
Enhancing the Far North as a visitors destination	Each year complete at least one customer and airline industry survey that demonstrates satisfaction levels with facilities and services at either Kerikeri or Kaitaia airports	No survey undertaken as FNHL working with Air NZ on new terminal design	85%	85%	85%
Enhancing and developing a maritime economy	Each year complete at least one marina user or maritime services customer satisfaction survey that demonstrates satisfaction levels with facilities and services available	No survey undertaken as Marina under construction	95%	95%	95%
Enhancing the Far North as a destination	Complete bi-annual customer satisfaction surveys with cruise ship industry that demonstrates satisfaction levels with Far North Holdings as security authority and provider of disembarking infrastructure	86%	85% or higher satisfaction	Only every second year	85% or higher satisfaction