



REMISSION APPLICATION FORM

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Excess Water Charges – R19/08

Applicant Details

Name of Applicant, Ratepayers Name (if different), Postal Address, Contact Numbers (Phone, Mobile, Fax), Email

Property/Remission Details

Property Address, Water Account, Valuation No

- I am applying for a remission of water usage billed
I have not received a remission due to a water leak since 1 July 2018
I have had a plumber check the water system and it is no longer leaking
I have supplied a report from a registered plumber showing the leak has been repaired

Reason for application:

Declaration

I solemnly and sincerely declare that I have read and understood this application and certify that the information provided is true and correct in all respects, and that I am no less than 18 years of age. I have disclosed any other names that I am currently known under. I am aware that if I have deliberately provided false information in this application, I could face fraud or dishonesty charges in the Courts. I make this solemn declaration conscientiously believing the same to be true and correct by virtue of the Oaths and Declarations Act 1957.

Signature, Date, Name (Please print)

Privacy Act Waiver

On the signing of this application: Pursuant to the Privacy Act 1993, I authorise Far north District Council to contact any agencies/companies or any other source including Government agencies to obtain and check (both now and in future) such information for the purposes of considering this application, and to assist in the enforcement of any agreement between myself and Far North District Council. I understand I have the right to access and information Far North District Council may have collected with regards to this application, and to correct if it is wrong.

Excess Water Charges

Background

Individual consumers are responsible for:

- a. the maintenance of their own internal reticulation system from the water meter to the house; and
- b. payment for all water supplied through the meter.

Some consumers may experience an occasional water leak in their internal reticulation, and not be aware of the problem. This policy seeks to assist the ratepayer to cover excess water charges.

Policy Objectives

1. To assist ratepayers with excessive water charges due to a water leak.
2. To incentivise ratepayers to regularly check their water meter and maintain their internal water reticulation.

Scope

This policy applies to both General Title and Māori Freehold Land.

Policy Statements

1. Council may provide a full remission of excess water charges to the ratepayer once every 10 years where a leak in the internal reticulation of that property has resulted in water loss.
2. Council may provide a 50% remission of excess water charges to the ratepayer in the case of a separate leak on that property within 10 years following the grant of a first application.

Conditions and Criteria

1. Applications made under this policy must be received by Council within six months of the first notification to the ratepayer by Council of a possible leak.
2. Proof of repairs to the internal reticulation must accompany the application. This may be in the form of a detailed written report or an invoice for repairs from a registered plumber.
3. No remission will be given where the repairs have not been completed by a registered plumber.
4. Excess water charges resulting from any other leaks within the 10 year period are not eligible for remission.
5. The maximum relief that will be provided will be the difference between the normal consumption and the actual water consumption for that period.