

# **Update to Regulatory Committee 16 June 2020**

## **Environmental Health – Alcohol Licensing**

## **Environmental Monitoring and Compliance – Noise Control and Parking Enforcement**

**Rochelle Deane – Manager Environmental Services**

# Environmental Health

**Purpose - To report to the committee on:**

- **The number of alcohol license applications received and issued**
- **The number of renewal license sent to applicants**
- **The number of objections received and their outcomes.**

# Number of new alcohol licence applications received and issued during June 2019 – 31 May 2020:

Month (June 2019 – May 2020)	Total	Month (June 2018 – May 2019)	Total
June	25	June	29
July	32	July	30
August	45	August	30
September	45	September	47
October	30	October	34
November	46	November	61
December	52	December	48
January	28	January	20
February	35	February	16
March	13	March	48
April	6	April	24
May	12	May	32
<b>Total Received and Issued</b>	<b>369</b>	<b>Total Received and Issued</b>	<b>419</b>

# Renewal Applications Received and Issued June 2019 – May 2020 vs June 2018 – May 2019

Month (June 2019 – May 2020)	Total	Month (June 2018 – May 2019)	Total
June	35	June	29
July	43	July	44
August	36	August	5
September	36	September	46
October	38	October	53
November	47	November	50
December	38	December	60
January	42	January	16
February	37	February	28
March	43	March	48
April	40	April	31
May	24	May	44
Total Received and Issued	459	Total Received and Issued	454

# Objections

**During 1 June 2019 – 31 May 2020 we have only received three objections to applications**

**LIQ-14658: Variation to ON licence: The Duke Tavern – 2 objections received, hearing proposed for 20 August 2020**

**LIQ -14826: Application for new OFF licence: Sandpit Poolroom and Bar – 9 objections received – application withdrawn**

**LIQ – 14372: Renewal for OFF licence: Tuatua Tavern – 33 objections received, hearing proposed for 19 August 2020 and partial reserve date for 20 August 2020**

# Covid-19 Lockdown

- **During Level 4 we provided the necessary approval to a total of 16 licensed premises to sell alcohol online and delivered via approved courier service.**
- **During Level 3 a total of 118 registered food businesses were operating and providing a takeaway or home delivery option to their customers.**
- **During Level 4 and Level 3 no food verifications or licence inspections relating to alcohol or health premises were conducted.**
- **The entire EHS team worked through all COVID19 alert levels and continued to provide our usual services to our customers remotely, with the exemption of onsite inspections.**
- **Food verifications resumed 26 May 2020 and other licence inspections will resume 18 June 2020**

# Forecast: Post Lockdown

**We are expecting a slight decrease in the number of applications being submitted.**

**May expect the number of applications submitted during October – December to be similar as event organisers try to recover from the impact of COVID19.**

**Too early to tell if businesses will close due to impacts of COVID19, this will be mainly dependent on domestic travel and spend**

**The loss of cruise ship and international backpacker spend will be felt in some areas.**

# Environmental Monitoring and Compliance – Noise Control and Parking Enforcement

**Purpose - To report to the committee on:**

- **The number of noise RFS received and response times**
- **The number of noise abatements issued**
- **The number of parking infringements issued, the type and locations**
- **The effectiveness of the noise control contract (and renewal of contract timeframes)**
- **The effectiveness of the Parking enforcement and further options**

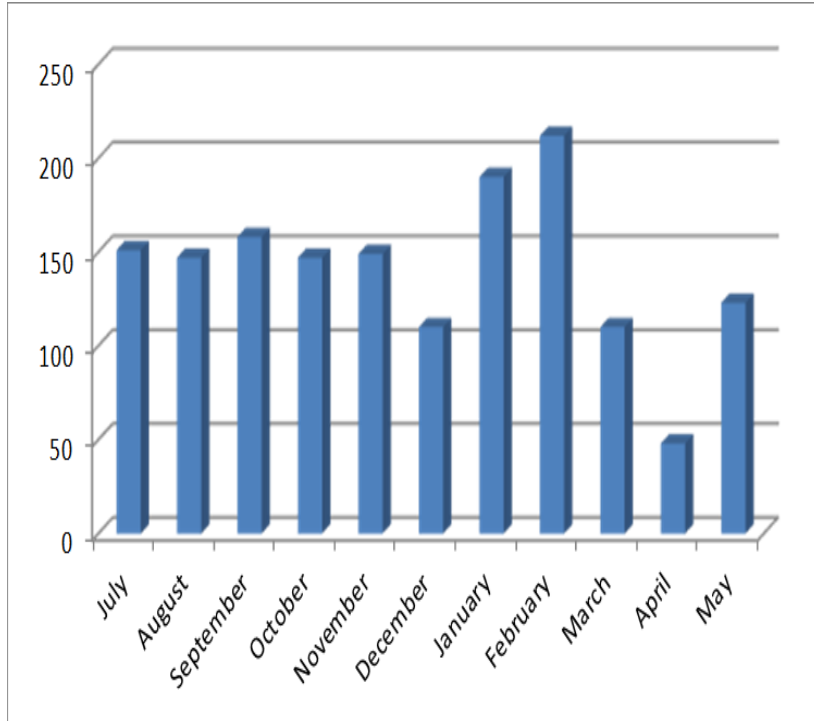


# Monitoring Team Statistics 2019 - 2020

The Monitoring Team is responsible for:

- District Plan breaches
- RMA breaches
- Bylaw breaches
- LGA breaches
- Removal of abandoned vehicles
- Parking enforcement
- Resource consent monitoring
- Bylaw permits
- Litter infringements
- Noise complaints

# Requests for Service (RFS)



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## RFS's received 2019 - 2020

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The Monitoring Team have received:

- **1545** RFS's this year to end of May
- 29 different categories

# RFS Categories

LGA/Bylaw breach	447
Abandoned vehicle	291
Monitoring Correspondence	247
RMA/District Plan breach	226
Bylaw application or licence query	55
Illegal parking complaint	46
Noise complaint	44
Animal/Monitoring/Licensing - Message Track	43
Parking infringement query	22
Planning application query	20
CEO Correspondence	17
Illegal Rubbish Dumping	15
Planning - Message Track	13
Bylaw or Legislation Compliance	11
Environmental Management Correspondence	9
DD Track - District Services	6
Property or land inspection	6
Complaint	4
Onsite wastewater disposal system query	4
Environmental Management - Message Track	3
Onsite wastewater disposal system inspection	3
Parking Enforcement	3
Environmental Management General	2
Noise Control	2
Planning information	2
Compliment	1
Crisis Debtors Relief	1
District Plan - Message Track	1
Resource Consents	1

# Monitoring Team Enforcement Action 2019 - 2020

The Monitoring Team issued:

- **84** abatement notices for District Plan and RMA breaches
  - **4** abatement notices to cease excessive noise
  - **6** environmental infringement notices for breach of abatement notices
  - **2** environmental infringement notices for breach of noise abatement notices
  - **45** Litter Act infringements
  - **727** Parking enforcement infringements
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# Noise Control

- **1128 RFS's**
- This was the first year **abatement notices** were issued against properties for excessive noise. Breach of an excessive noise abatement notice allows Council to issue a fine of \$750 in addition to seizing equipment. Continued breaches can lead to prosecution.
- Four abatement notices were issued with two infringements being issued for continued breaches.

Abatement Notice Issued	4
Seizure Performed	9
Excessive Noise Directive Issued	118
Verbal Warning Issued	214
No Action Taken	783

	Total	On time	Over time	% on time	% over time	KPI	KPI met?
Rural responses	126	108	18	86	14	85%	Yes
Urban responses	1002	741	261	74	26	85%	No

# Parking Infringement Types

Parking in breach of a time limit 31 - 60	177
Parking in breach of a time limit 61 - 120	163
Parking in breach of a time limit 121 - 240	102
Parking in breach of a time limit 0 - 30	70
Parked in area reserved for disabled persons	65
Incorrect kerb parking - left side of road	42
Parked on broken yellow line	26
Parked in area reserved for hire / reward vehicles	18
Parked in a prohibited area	16
Parking in breach of a time limit 241 - 360	15
Inconsiderately parked	10
Parked on a loading zone	7
Parking in breach of a time limit 361 - 1000	7
Parked on footpath	5
Incorrect angle parking	2
Parked obstructing vehicle entrance	1
Parked within an intersection	1
Grand Count	727

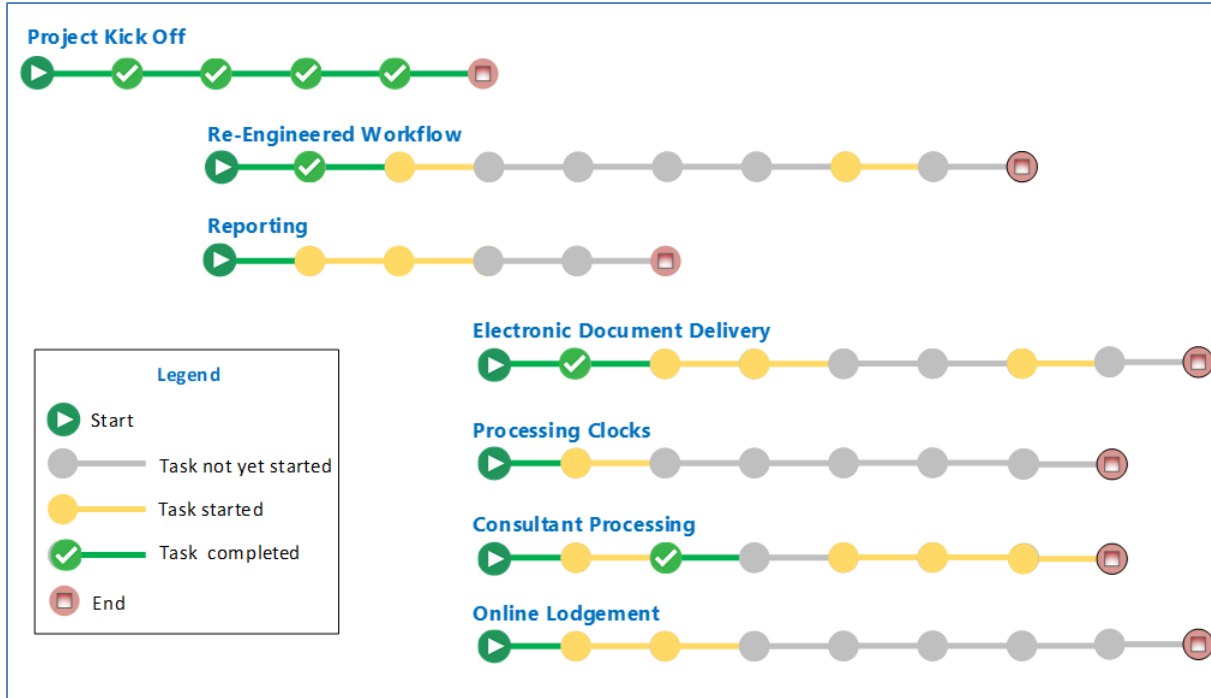
# Parking Infringement Locations

- FNDC has one parking enforcement officer (Andrew Cassells), who has been in the role 10 years.
- This year to date he has issued **727** parking enforcement infringements with a value of **\$26,977**.

Paihia	381
Kerikeri	307
Kaitaia	27
Horeke	5
Kaikohe	4
Mangonui	2
Russell	1

Should the option to add additional services such as monitoring state highways and enforcing the requirement for warrants of fitness (WOF) and licenses additional staff would be required. However, as the additional income from these extra services would be substantial salary costs would be covered.

# Update Vision 20/20





# Update Vision 20/20

- **Vision 20/20 was placed on hold as the Project Manager was seconded into another department to assist with FNDC's operational response to the Drought & COVID-19.**
- **To ensure the completion and success of Vision 20/20 a new Project Manager has been appointed, due to begin 22 June 2020.**
- **The expectation is to have the seven workstreams completed by the end of September 2020. Most of these milestones have been started and some are well progressed.**
- **Vision 20/20 has been managed in an agile way with milestones being delivered concurrently. The project is 63% complete. Milestones range between 40% - 85% complete. Milestone 1: Project Kick Off is 100% complete.**
- **Currently the team is processing an average of around 85% of resource consents within statutory timeframes, aim to get consistency. This is in part to a near full team of internal planners, including two team leaders, better management of consultants and commitment from the team.**
- **We are currently experiencing a lower number of consents.**